

Quality Policy

LDA Group is a Groundworks, Civil Engineering and Building Services business operating across the United Kingdom. We undertake public and private sector construction projects.

Through regular communication with our employees, clients and supply chain on quality issues, and by acting on their feedback, as well as the review of this policy at management review meetings, we are able to continuously improve what we do, which is to the benefit of everyone involved. To achieve this, we shall ensure that company-wide annual objectives and targets are established, communicated, monitored and measured.

The continual improvement of our processes and people is fundamental to our success. It is our aim to supply quality products and services that exceed the requirements of our customers. To do this, we intend to:

- Establish an environment that supports the production and delivery of high-quality products and services.
- Establish strong relationships with both customers and suppliers who will contribute to improving the quality of what is sold or purchased.
- Provide all employees with the training and support needed to supply quality products and services to all customers.
- Develop and build a QMS based upon employee involvement and the maintenance of the quality policy.
- Give individual responsibilities and accountability for the QMS to employees.
- Properly communicate the quality policy and objectives to all employees.
- Actively encourage each employee to realise his or her potential.
- Foster the idea of a team approach within the organisation based on increasing the company's competitiveness by way of improved quality and productivity.

All employees and others working for LDA Group are required to comply with this policy and ensure they cooperate and carry out activities in a responsible manner.

It is the responsibility of our Directors to ensure that this policy and its arrangements are implemented.

This policy will be reviewed annually and revised as often as may be deemed appropriate by us, and then brought to the attention of all employees.

A handwritten signature in black ink, appearing to read "D Redhead". The signature is written in a cursive, slightly slanted style.

David Redhead
Director
November 2024