

LDA Group

LDA Care Plans





Welcome

LDA Group Limited is a Newcastle upon Tyne based Building Services company with several divisions including..

Plumbing & Heating

Groundworks - Commercial and Domestic

With over 50 year's experience in these divisions we are capable, experienced, skilled and time served as well as being fully accredited and insured.

Whilst we continue to grow into a larger company providing employment and apprenticeship opportunities within our region we ensure that our values are the foundation of our culture and are at the heart of all that we do.

We Care

About our Employees, Customers and our Partners

We Deliver

In line with our high standards, our values and our customers' expectations

We are Professional

In all that we do

We Celebrate

Our success

LDA Group Limited

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Homeowners

LDA Ultimate Care £22.99 pm

LDA Care Package	Boiler Service	Boiler Parts & Labour	Radiator & Valves	Hot & Cold Pipework <small>(ex taps & showers)</small>	Cylinders	Gas Leaks
LDA Ultimate Care	✓	✓	✓	✓	✓	✓

What is included and not included in this plan?

	Included	Not Included
Boiler Service	<p>Service of a single natural gas boiler in your property</p> <p>A service Certificate</p>	<p>Service of any other gas appliance in your property (You can add an appliance to your care plan at an additional cost of £6.00 per appliance per month)</p>
Boiler Parts & Labour	<p>Repairs to a single natural gas boiler in your property</p> <p>Repairs to the flue system for up to one metre in length</p> <p>Repairs or replacement of time clocks and programmers which are built into your boiler</p> <p>Repairs or replacement of time clocks, programmers or thermostats which are responsible for making your boiler work</p> <p>£750 repair limit per claim (if the cost of the repair exceeds this amount, we will deem your boiler beyond economical repair)</p> <p>A £350 contribution towards the cost of a new boiler (when installed by LDA Group Ltd) should your boiler be deemed beyond economical repair or the parts required to repair it are obsolete.</p>	<p>Main heat exchangers/heat cells</p> <p>Component failure caused by excessive sludge/magnetite build up in your system</p> <p>Boilers that are inaccessible for our engineer to work on safely or practically due to their position</p> <p>Noisy boilers which are operating safely</p> <p>Boilers over 50kw</p> <p>Resetting or replacing batteries in programmers, thermostats or time clocks</p> <p>Repairs to open flued flue terminals</p> <p>Controls or components for underfloor heating, swimming pools or spas</p> <p>Unsafe boilers</p> <p>Boiler installations which do not comply with the gas safety regulations</p> <p>Boilers which have not been installed in accordance with manufacturer's instructions</p> <p>Boilers or systems that have been over pressurised resulting in failure or leakage of components</p>
Radiator & Valves	<p>Repairs to all components of the heating system in your property</p>	<p>Designer radiators, cast iron radiators, column or decorative radiators, towel radiators, oil fired, dual fuel or electric radiators</p>

	Included	Not Included
Radiator & Valves	<p>Replacement of your heating system components if they cannot be repaired</p> <p>Repairs or replacement of your radiators and their valves</p> <p>Your central heating system feed and expansion tank</p> <p>£750 repair limit per claim</p>	<p>Kitchen plinth radiators or kick space heaters</p> <p>Bespoke or custom-made radiators</p> <p>Components or supplies for underfloor heating, swimming pools or spas</p> <p>Underfloor heating and electrical heating systems</p>
Hot & Cold Pipework (ex taps & showers)	<p>Repairs to the plumbing system in your property</p> <p>Your hot and cold water pipework (after the internal stop valve)</p> <p>Repair or replacement of hot and cold water taps</p> <p>Outside taps</p> <p>Repairs or replacement of your toilet siphon and fill valve</p> <p>£750 repair limit per claim</p>	<p>Showers and their components, valves and controls</p> <p>Household appliances</p> <p>Water heaters / Electrical hand wash units</p> <p>Water softeners</p> <p>Boiling water taps / Freestanding bath taps or concealed taps</p> <p>Remote control taps or remote systems</p> <p>Whole house & shower booster pumps / Water meters and their components</p> <p>Spa baths / Swimming pools</p> <p>Guttering and rainwater pipes / Replacement of silicone, grout, adhesive or seals</p> <p>Bath screens or shower cubicles / Replacement of sanitary units</p> <p>Any parts of your plumbing system that are inaccessible for our engineer to work on safely or practically due to their position</p>
Cylinders	<p>Hot water cylinders and their components</p> <p>Your cold water storage cistern</p> <p>£750 repair limit per claim</p>	<p>Unvented water cylinders</p>
Gas Leaks	<p>Repairs to your gas pipework from the outlet of your gas meter to your appliances</p> <p>£750 repair limit per claim</p>	<p>Pipework leading to your gas meter. This is the responsibility of the national grid</p> <p>Any pipework that is inaccessible for our engineer to work on safely or practically due to its position</p> <p>Valves or pipework associated with an appliance which is not included in your care plan</p>



LDA did a great job! They had super customer service, were friendly and so helpful. Would recommend and definitely use in the future.

—
Mrs Alexander

LDA Platinum Care £18.99 pm




LDA Care Package	Boiler Service	Boiler Parts & Labour	Radiator & Valves	Hot & Cold Pipework <small>(ex taps & showers)</small>	Cylinders	Gas Leaks
LDA Ultimate Care	✓	✓	✓	✓	✗	✗

What is included and not included in this plan?

	Included	Not Included
Boiler Service	<p>Service of a single natural gas boiler in your property</p> <p>A service Certificate</p>	<p>Service of any other gas appliance in your property <i>(You can add an appliance to your care plan at an additional cost of £6.00 per appliance per month)</i></p>
Boiler Parts & Labour	<p>Repairs to a single natural gas boiler in your property</p> <p>Repairs to the flue system for up to one metre in length</p> <p>Repairs or replacement of time clocks and programmers which are built into your boiler</p> <p>Repairs or replacement of time clocks, programmers or thermostats which are responsible for making your boiler work</p> <p>£750 repair limit per claim (if the cost of the repair exceeds this amount, we will deem your boiler beyond economical repair)</p> <p>A £350 contribution towards the cost of a new boiler (when installed by LDA Group Ltd) should your boiler be deemed beyond economical repair or the parts required to repair it are obsolete</p>	<p>Main heat exchangers/heat cells</p> <p>Component failure caused by excessive sludge/magnetite build up in your system</p> <p>Boilers that are inaccessible for our engineer to work on safely or practically due to their position</p> <p>Noisy boilers which are operating safely</p> <p>Boilers over 50kw</p> <p>Resetting or replacing batteries in programmers, thermostats or time clocks</p> <p>Repairs to open flued flue terminals</p> <p>Controls or components for underfloor heating, swimming pools or spas</p> <p>Unsafe boilers</p> <p>Boiler installations which do not comply with the gas safety regulations</p> <p>Boilers which have not been installed in accordance with the manufacturer's instructions</p> <p>Boilers or systems that have been over pressurised resulting in failure or leakage of components</p>
Radiator & Valves	<p>Repairs to all components of the heating system in your property</p>	<p>Designer radiators, cast iron radiators, column or decorative radiators, towel radiators, oil fired, dual fuel or electric radiators</p>

	Included	Not Included
Radiator & Valves	<p>Repairs or replacement of your radiators and their valves</p> <p>Your central heating system feed and expansion tank</p> <p>£750 repair limit per claim</p>	<p>Kitchen plinth radiators or kick space heaters</p> <p>Bespoke or custom-made radiators</p> <p>Components or supplies for underfloor heating, swimming pools or spas</p> <p>Underfloor heating</p> <p>Electrical heating systems</p>
Hot & Cold Pipework <small>(ex taps & showers)</small>	<p>Repairs to the plumbing system in your property</p> <p>Your hot and cold water pipework (after the internal stop valve)</p> <p>Repair or replacement of hot and cold water taps</p> <p>Outside taps</p> <p>Repairs or replacement of your toilet siphon and fill valve</p> <p>£750 repair limit per claim</p>	<p>Freestanding bath taps or concealed taps</p> <p>Remote control taps or remote systems</p> <p>Whole house & shower booster pumps</p> <p>Water meters and their components</p> <p>Spa baths</p> <p>Swimming pools</p> <p>Guttering and rainwater pipes</p> <p>Replacement of silicone, grout, adhesive or seals</p> <p>Bath screens or shower cubicles</p> <p>Replacement of sanitary wear</p> <p>Waste disposal units</p> <p>Any parts of your plumbing system that are inaccessible for our engineer to work on safely or practically due to their position</p>

LDA Care £12.99 pm

LDA Care Package	Boiler Service	Boiler Parts & Labour	Radiator & Valves	Hot & Cold Pipework <small>(ex taps & showers)</small>	Cylinders	Gas Leaks
LDA Care		£60 Excess	£60 Excess	£60 Excess	£60 Excess	£60 Excess

What is included and not included in this plan?

	Included	Not Included
Boiler Service	Service of a single natural gas boiler in your property A service Certificate	Service of any other gas appliance in your property (You can add an appliance to your care plan at an additional cost of £6.00 per appliance per month)
Boiler Parts & Labour	Repairs to a single natural gas boiler in your property Repairs to the flue system for up to one metre in length Repairs or replacement of time clocks and programmers which are built into your boiler Repairs or replacement of time clocks, programmers or thermostats which are responsible for making your boiler work £750 repair limit per claim (if the cost of the repair exceeds this amount, we will deem your boiler beyond economical repair) A £350 contribution towards the cost of a new boiler (when installed by LDA Group Ltd) should your boiler be deemed beyond economical repair or the parts required to repair it are obsolete	Main heat exchangers/heat cells Component failure caused by excessive sludge/magnetite build up in your system Boilers that are inaccessible for our engineer to work on safely or practically due to their position Noisy boilers which are operating safely Boilers over 50kw Resetting or replacing batteries in programmers, thermostats or time clocks Repairs to open flued flue terminals Controls or components for underfloor heating, swimming pools or spas Unsafe boilers Boiler installations which do not comply with the gas safety regulations Boilers which have not been installed in accordance with the manufacturer's instructions Boilers or systems that have been over pressurised resulting in failure or leakage of components
Radiator & Valves	Repairs to all components of the heating system in your property	Designer radiators, cast iron radiators, column or decorative radiators, towel radiators, oil fired, dual fuel or electric radiators

	Included	Not Included
Radiator & Valves	Replacement of your heating system components if they cannot be repaired Repairs or replacement of your radiators and their valves Your central heating system feed and expansion tank £750 repair limit per claim	Kitchen plinth radiators or kick space heaters Bespoke or custom-made radiators Components or supplies for underfloor heating, swimming pools or spas Underfloor heating Electrical heating systems
Hot & Cold Pipework <small>(ex taps & showers)</small>	Repairs to the plumbing system in your property Your hot and cold water pipework (after the internal stop valve) Repair or replacement of hot and cold water taps Outside taps Repairs or replacement of your toilet siphon and fill valve £750 repair limit per claim	Showers and their components, valves and controls Household appliances such as washing machines and dishwashers Water heaters Electrical hand wash units Water softeners Boiling water taps Freestanding bath taps or concealed taps Remote control taps or remote systems Whole house & shower booster pumps Water meters and their components Spa baths Swimming pools Guttering and rainwater pipes Replacement of silicone, grout, adhesive or seals Bath screens or shower cubicles Replacement of sanitary wear Waste disposal units Any parts of your plumbing system that are inaccessible for our engineer to work on safely or practically due to their position

Landlord and Estate Agents

LDA Elite £29.99 pm

LDA Care Package	Boiler Service	CP12 Landlord Gas Safety Check	Radiator & Valves	Boiler Parts & Labour	Hot & Cold Pipework (ex taps & showers)	Cylinders	Gas Leaks
LDA Elite	✓	✓	✓	✓	✓	✓	✓

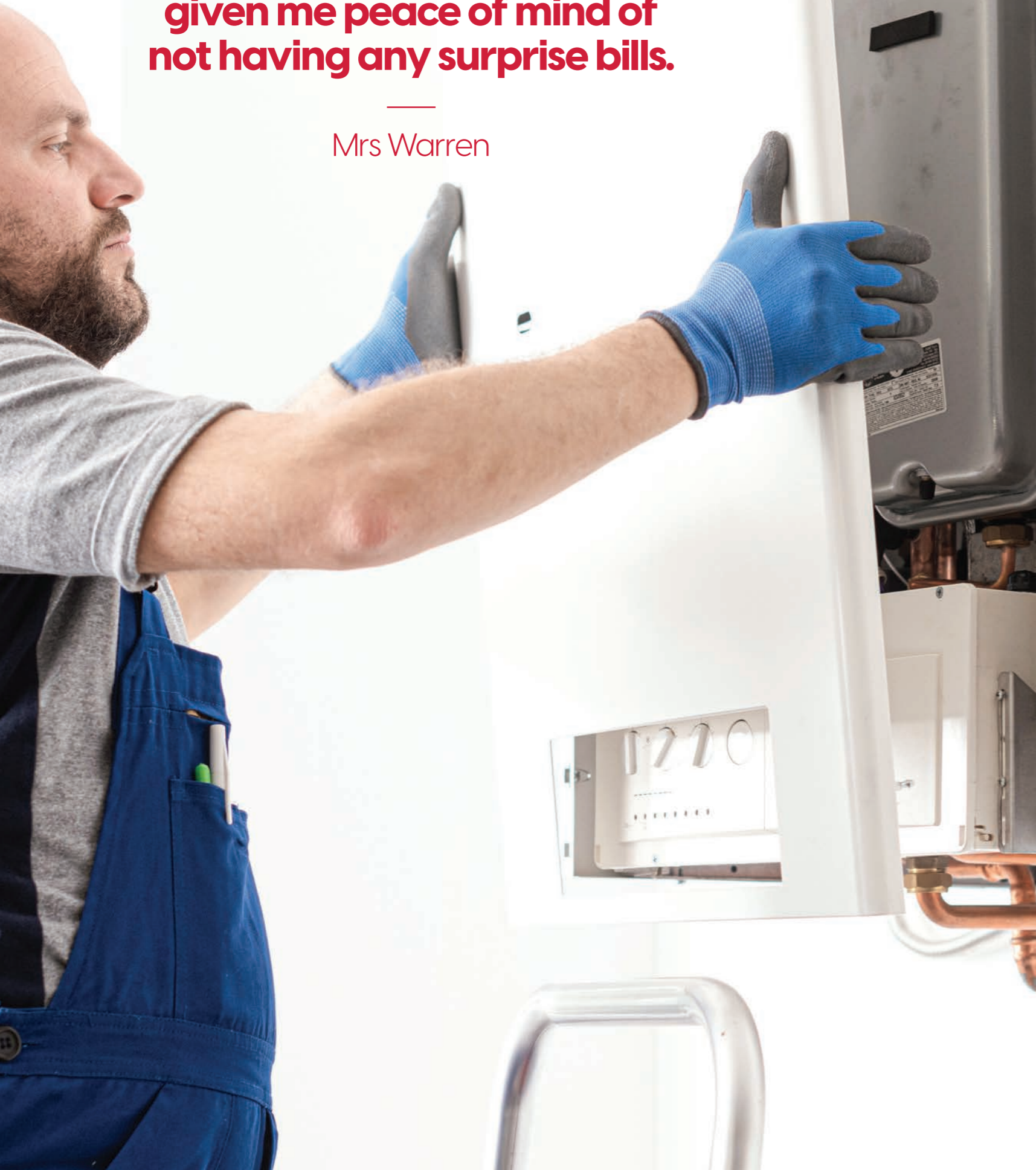
What is included and not included in this plan?

	Included	Not Included
Boiler Service	Service of a single natural gas boiler in your property A service Certificate	Service of any other gas appliance in your property (You can add an appliance to your care plan at an additional cost of £6.00 per appliance per month)
CP12 Landlord Gas Safety Certificate	Gas Safety Certificate (up to 3 gas appliances and pipework)	Repairs to any of your gas appliances Repairs to pipework or your gas meter Additional certificate if required (only 1 certificate per year included in agreement)
Boiler Parts & Labour	Repairs to a single natural gas boiler in your property Repairs to the flue system for up to one metre in length Repairs or replacement of time clocks and programmers which are built into your boiler Repairs or replacement of time clocks, programmers or thermostats which are responsible for making your boiler work £750 repair limit per claim (if the cost of the repair exceeds this amount, we will deem your boiler beyond economical repair) A £350 contribution towards the cost of a new boiler (when installed by LDA Group Ltd) should your boiler be deemed beyond economical repair or the parts required to repair it are obsolete	Main heat exchangers/heat cells Component failure caused by excessive sludge/magnetite build up in your system Boilers that are inaccessible for our engineer to work on safely or practically due to their position Noisy boilers which are operating safely Boilers over 50kw Resetting or replacing batteries in programmers, thermostats or time clocks Repairs to open flued flue terminals Controls or components for underfloor heating, swimming pools or spas Unsafe boilers Boiler installations which do not comply with the gas safety regulations Boilers which have not been installed in accordance with the manufacturer's instructions

	Included	Not Included
		Boilers or systems that have been over pressurised resulting in failure or leakage of components
Radiator & Valves	Repairs to all components of the heating system in your property Replacement of your heating system components if they cannot be repaired Repairs or replacement of your radiators and their valves Your central heating system feed and expansion tank £750 repair limit per claim	Designer radiators, cast iron radiators, column or decorative radiators, towel radiators, oil fired, dual fuel or electric radiators Kitchen plinth radiators or kick space heaters Bespoke or custom-made radiators Components or supplies for underfloor heating, swimming pools or spas Underfloor heating / Electrical heating systems
Hot & Cold Pipework (ex taps & showers)	Repairs to the plumbing system in your property Your hot and cold water pipework (after the internal stop valve) Repair or replacement of hot and cold water taps Outside taps Repairs or replacement of your toilet siphon and fill valve £750 repair limit per claim	Showers and their components, valves and controls Household appliances Water heaters / Electrical hand wash units Water softeners / Boiling water taps Freestanding bath taps or concealed taps Remote control taps or remote systems Whole house & shower booster pumps Water meters and their components Spa baths and swimming pools Guttering and rainwater pipes Replacement of silicone, grout, adhesive or seals Bath screens or shower cubicles / Replacement of sanitary units Any parts of your plumbing system that are inaccessible for our engineer to work on safely or practically due to their position
Cylinders	Hot water cylinders and their components Your cold water storage cistern £750 repair limit per claim	Unvented water cylinders
Gas Leaks	Repairs to your gas pipework from the outlet of your gas meter to your appliances £750 repair limit per claim	Pipework leading to your gas meter. This is the responsibility of the national grid Any pipework that is inaccessible for our engineer to work on safely or practically

|||
Taking out a care plan has given me peace of mind of not having any surprise bills.

—
 Mrs Warren



LDA Prestige £25.99 pm

LDA Care Package	Boiler Service	CP12 Landlord Gas Safety Check	Radiator & Valves	Boiler Parts & Labour	Hot & Cold Pipework (ex taps & showers)	Cylinders	Gas Leaks
LDA Elite	✓	✓	✓	✓	✗	✗	✗

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Having care plans in place for the properties we manage saves us money and hassle

—
Mr Ahmed

We are passionate about what we do & how we do it





LDA Group Limited

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